

Thank you very much to all of you who completed the parent/carer questionnaire and for your comments and responses about our Academy. We had 23 responses to the survey and you can view the results below.

The results of this are shared and discussed both within the school and with Academy / Trust Leadership, including our Academy Councillors, in order that we can make our school an even better place for our learners and their families. All suggestions are gratefully received and will be considered as we set our Academy development priorities for the future.

Total Number of Responses: 23 = 41% return rate							
	Question	Strongly Agree	Agree	Don't know	Disagree	Strongly Disagree	Strongly Agree & Agree Combined
1	My child is happy at this school.	12	10	1			22 = 96%
2	My child feels safe at this school.	15	8				23 = 100%
3	The staff are approachable and caring.	14	8			1	22 = 96%
4	The school makes sure its pupils are well behaved. Note: 1 return did not include an answer for this.	10	10	2			20 = 91%
5	The school deals with bullying quickly and effectively. Note: 2 returns did not include an answer for this. Some respondents commented 'My child has not been bullied' and selected 'neither agree or disagree'.	0	8	13			8 = 38%
6	The school makes me aware of what my child is learning.	3	15	3	2		18 = 78%
7	When I have raised concerns with the school they have been dealt with properly.	9	11	2	1		20 = 87%
8	The school has high expectations for my child. Note: 1 return did not include an answer for this.	7	11	4			18 = 82%
9	My child does well at this school.	9	13	1			22 = 96%
10	The school lets me know how my child is doing.	8	8	5	2		16 = 70%
11	There is a good range of subjects available to my child at this school.	9	11	3			20 = 87%
12	My child can take part in clubs and activities at this school.	11	8	1	3		19 = 83%
13	The school supports my child's wider personal development	9	11	3			20 = 87%
14	The school is well led and managed	12	9	2			21 = 91%
15	I would recommend this school to another parent.	14	8			1	22 = 96%

Our response:

Q1: My child is happy at this school
<p>Our response: 96% of parents/carers reported that their child was happy at school. Our want 100% of pupils to be happy, so we will be conducting pupil interviews so that we can gain a deeper understanding from our learners about how to make improvements.</p>

Q2 My child feels safe at this school

Our response:

We are delighted that 100% of parents reported that their child feels safe at school. Safeguarding is such an important area and all children should feel safe at school. We will continue to seek children's views in discussions with them and respond to any concerns about feeling safe that they may have. However, if you have any concerns in this important area please come and speak to a senior member of staff.

Q3 The staff are approachable and caring

Our response:

96% of parents/carers reported that they felt staff were approachable and caring. We want 100% of parents and carers to feel that they can come and talk to us about anything, knowing that their opinions will be respected and that their child's best interests will always be our priority. Should you feel you have spoken to your child's class teacher and have not had a satisfactory outcome from the discussion, please feel free to request a discussion with either the Base Leader or Executive Head via contacting the school office.

Q4 The school makes sure its pupils are well behaved

Our response:

91% of parents agreed with 9% not knowing (Selecting Neither Agree or Disagree). We have worked even harder this year to further embed our H.E.A.R.T. values throughout the culture of the school: Honesty, Equality, Ambition, Resilience and Thoughtfulness. Those are the key values at Fishtoft Academy as stated in our Behaviour Policy. All staff members are constantly looking see which of our learners demonstrate these values and reward them for doing so. Not only can pupils earn 'Fishtoft Florins' (Our Academy Currency) for good behaviour, but they can also be selected to receive a 'Credit to the Class' award at our end of Term Awards Assembly. We will continue to inform parents whose children's behaviour falls short of our expectations and support the children so that they can follow the school Behaviour Policy successfully.

Q5 The School deals with bullying quickly and effectively

Our response:

We noted that the % of parents / carers who felt that the school dealt with bullying quickly and effectively was low at 38%. This may have been due to the fact that your child has not been bullied and so you selected 'Neither Agree or Disagree'. However, to be sure of this, we are undertaking pro-active work with pupils in relation to: what bullying is, different forms of bullying and how to report bullying either in-person or anonymously. We operate a zero-tolerance approach to bullying, the definition of which we take from the anti-bullying alliance: *'The repetitive, intentional hurting of one person or group by another person or group, where the relationship involves an imbalance of power'*. If you do have any concerns regarding bullying, please come and speak to a member of senior staff as outlined in our Anti-bullying policy.

Q6 The school makes me aware of what my child is learning

Our response:

78% of parents/carers agreed. We want all parents and carers to have a clear understanding of what is being taught in school in order that you are able to support this learning at home. After all, you are your child's first educator. To address this, we are currently in the process of updating the school website to improve the information provided on this front. Within the next few weeks under the 'Curriculum' section there will be overviews of what is being taught in each subject and when. There will also be copies of the knowledge organisers we have developed linked with our 'Themes for Learning'. These outline the core knowledge (facts, vocabulary, etc.) that we are aiming to develop within each theme taught.

Q7 When I have raised concerns with the school they have been dealt with properly

Our response:

87% agreed, 9% had no concerns (neither agreed nor disagreed) and 4% of parents/carers disagreed. As a school we want to deal with any concerns in a prompt manner and in a way that satisfies all concerned. We recognise that not everyone will be happy in the decisions that are made regarding concerns involving their children.

However, we follow clear and transparent protocols and procedures when dealing with concerns and do our very best to resolve concerns promptly. A copy of our concerns and complaints procedure is available under the 'policies' tab on the Academy website.

Q8 The school has high expectations for my child

Our response:

82% of parents/carers stated that we had high expectations for their child with 18% stating they don't know. We have high expectations of all our children and want each and every child to do their best at all times. Our school motto is 'Small School, Big Heart, Great Start!'. We will talk to parents and carers if we are concerned that your child is not trying their best in class and will employ a variety of strategies to support individuals if this is the case.

Q9 My child does well at this school:

Our response:

96% of parents/carers said that their child does well at this school with 4% not knowing. Please speak to your child's class teacher in the first instance if you are concerned that your child is not doing well at Fishtoft Academy – we want all children to thrive and do well across the whole curriculum.

Q10 The school lets me know how my child is doing

Our response:

70% of parents/carers agreed with this with 22% not knowing (selecting neither agree or disagree) and 8% disagreeing.

Here is a reminder to parents of what we do:

- Parent Consultations are held three times a year, once a term. This gives parents an extended opportunity to liaise with their child's class teacher to discuss progress, attainment, targets for improvement and any other matters which may affect their child's experience at school.
- A full written report is sent home at the end of the school year.

However, parents / carers can contact class teachers directly via WEDUC or the school office should they have any questions and concerns in between the above times and a meeting will be arranged at a mutually convenient time.

We will also shortly be resuming the programme of face-to-face parent/carer workshops designed to keep parents informed and updated about approaches to teaching and learning which were halted during the covid-response period.

Q11 There is a good range of subjects available to my child at this school

Our response:

87% of parents/carers agreed with this statement with 13% not knowing. As mentioned above, our website is currently being refreshed and updated to include more detailed information about our curriculum. This will include our curriculum intent (aims) for each subject and our implementation plans (How we teach them). Although we are an Academy, we follow the National Curriculum for England and ensure that our learners have breadth and balance in terms of curriculum coverage.

Q12 My child can take part in clubs and activities at this school

Our response:

86% of parents and carers agreed, with 8% disagreeing. As a small school, with limited staffing capacity, delivering clubs is always a challenge. However, we know how much our learners love these and class teachers lead a club each week around their other commitments (Usually a Thursday). To supplement these, we work with external providers such as Elite Sports, to be able to add further opportunities to our clubs menu. Historically, we have not offered reception pupils clubs during the Autumn Term as they are still getting used to attending school fulltime and are often exceptionally tired by the end of the day. However, we have taken your comments on board and will ensure that EYFS pupils are able to join clubs from the start of the school year for future cohorts.

Q13 The school supports my child's wider personal development

Our response:

87% of parents/carers agreed that we supported their child's wider personal development with 13% not knowing. We will work on developing the information we provide for parents/carers on this area so that you fully understand how we support your child(ren) in this area.

Q15 I would recommend this school to another parent

Our response:

96% of parents/carers would recommend Fishtoft to another family. A very small minority (1 respondent) indicated that they would not recommend the school to a friend. The Academy Councillors and the Executive Head Teacher would hope that where there is such strong feeling people would feel confident to express their concerns directly to the school in order that they can be discussed and addressed as necessary.

Note: All respondents were informed that should they wish for any points on their survey to be followed up in person with them, they were welcome to name the survey and someone would be in touch with them. No respondents requested that any points be followed up with them